

FD Packaging S.r.l. intends to pursue a Quality management policy as a primary company objective.

General Management undertakes to make the human, instrumental and economic resources available, necessary for ensuring the observance of the quality standards required by the UNI EN ISO 9001:2015 standard, as well as the UNI INAIL Guidelines for the Health and Safety of the workers.

In particular, Company Management undertakes to pursue the following objectives:

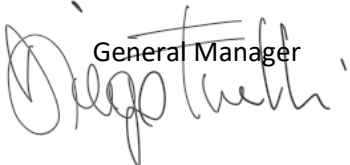
- maintain an in-depth knowledge of the reference context and of stake-holders involved in company activities, as an indispensable premise for effective business management;
- ensure the observance of the quality requirements of the products, without forgetting safety in the workplace;
- contain and reduce the reports and complaints of the customers;
- aim at the containment and stability of the prices compatibly with the trend of the market;
- periodically analyze the performances of the business processes and the business accurately reviewing the degree of compliance of the System with the reference provisions and laws for pursuing on-going improvement;
- inform and openly dialogue on the aspects of Quality and Safety with the bodies tasked with the control of the activities;
- make the quality policy public and available;
- aim to improve the health and safety of the workers as an integral part of its activities also by means of staff training;
- guarantee compliance with all the requirements regarding environmental protection and monitor the company's environmental performance.

For this purpose, General Management deems it indispensable that the company units, at all levels, participate in the management of the Quality System, personally undertaking the objectives indicated above and supporting Management in the implementation of the following operational strategies:

- establish the standards of the product with the aim of satisfying the needs of the end user;
- disclose at various levels of the company the culture of the quality and the awareness of the objectives and the instruments associated with the same, encouraging the tendency toward on-going improvement;
- envisage periodic disclosure and training activities for all the workers so as to raise their awareness on the methods by means of which to perform their duties efficiently and safely, so that they can undertake their responsibilities with regard to quality and health and safety in the workplace;
- ensure that, from as early as the definition of new activities or amendment of the existing ones, the Quality and Safety aspects are considered to be essential contents.

Management defines certain indicators, fixing the objectives and goals to supplement with the operational management of the factory and with the company development programmes. Management undertakes to assess the adequacy of these indicators and objectives, during the Management review and during the supervisory activities in the application of the System; it undertakes to also inform all the staff of the performance of these indicators, for the purpose of stimulating additional improvement and involvement action.

In conclusion, Management undertakes to ensure the awareness, understanding, disclosure and sharing of its Quality Policy at all levels of the organisation; it also undertakes to make its Policy available to the local community, to the Customers, to all the suppliers and those who operate for the Company, for the purpose of encouraging the maximum communication, transparency and awareness on the aspects of Quality and the safeguarding of Safety, so as to obtain and consolidate the confidence vis-à-vis the activities and products of the company.


General Manager